# **Payment Information**

## What method of payment can I use to pay my taxes?

We accept cash, check, credit card, and electronic check. Payment can also be made at one of the two-tax payment kiosk. One is located at Northgate Mall (1058 W Club Blvd., Durham, NC 27701. To other kiosk is located in the lobby at the Durham County Tax Administration office at 200 E Main St., Durham, NC 27701. The kiosk is a touch screen machine that will accept cash, credit or debit cards (Visa, Master Card and Discovery). The kiosk does not accept checks and it does not give change. Any change due (over \$1.00) will be mailed to you by check in 10-14 business days. There is also a processing fee that will be applied to all credit and debit card transactions.

#### What credit cards do you accept?

We accept Master Card, Visa & Discover. There is also a processing fee that will be applied to all credit and debit card transactions.

## What is an electronic check?

It is an electronic version of the traditional paper check. It includes all the components of a paper check and can be used as a method of payment on the internet. There is no processing fee when paying by e-check

# What taxes can I pay with an e-Check?

Durham County real property, personal property, motor vehicle tax & animal tax can be paid with no transaction fee when using an e-check through our office web-site.

#### Is my bank account information safe and my privacy secure?

Information provided through this web site for processing your transaction is not shared with or sold to any party that is not part of this transaction.

How many of my property tax accounts can I pay at once with a credit card or e-check? We can process only one account at a time

# Can I pay only a part of my property tax bill on line?

The Tax Office will accept partial payments online when paying by e-check. If you are paying by credit card your must pay the full amount due.